

Privacy Notice

Effective Date: May 1st 2026

Last Updated: June 1st 2026

1. INTRODUCTION

This Privacy Notice describes how **Qonnected Logistics BV** ("Company," "we," "us," or "our") collects, uses, stores, discloses, and otherwise processes personal data through the use of the **Q-Platform** (the "Platform") and/or its deviated Q-TMS (Transport Management System) and Q-WMS (warehouse Management system) and Q-ADS (Advanced Data Sharing)

The Platform is designed to facilitate the management of projects, including the collection and maintenance of account information, project information, project locations, and information relating to materials used in connection with such projects.

This Privacy Notice has been prepared in accordance with the requirements of the European Union General Data Protection Regulation (EU) 2016/679 ("GDPR"), the Dutch General Data Protection Regulation Implementation Act (*Uitvoeringswet Algemene Verordening Gegevensbescherming*), the German Federal Data Protection Act (*Bundesdatenschutzgesetz* or "BDSG"), and other applicable privacy and data protection laws.

2. DATA CONTROLLER

The data controller responsible for the processing of personal data is:

Qonnected Logistics BV

Stationsplein 45
3013 AK Rotterdam
The Netherlands

Email: info@qonnected-logistics.com

Where required by applicable law, the Company may designate a Data Protection Officer ("DPO"), whose contact information will be made available upon request or published on the Platform.

3. CATEGORIES OF PERSONAL DATA PROCESSED

3.1 Account Data

We may collect and process the following personal data relating to users and authorised representatives:

- First and last name;
- Business name and title;
- Business and/or mailing address;
- Email address;
- Telephone number;

- User account credentials;
- User preferences and account settings;
- Records of communications with us.

3.2 Project Data

We may process information relating to projects managed through the Platform, including:

- Project names and identifiers;
- Project addresses and locations;
- Property information;
- Construction, renovation, maintenance, or operational project details;
- Project-related documents, reports, specifications, and records;
- Information submitted by users regarding project activities.

Project addresses may constitute personal data where they identify or can reasonably be linked to an identifiable individual.

3.3 Materials and Product Data

We may collect and process information regarding materials, products, and components used in projects, including:

- Product names and descriptions;
- Manufacturer and supplier information;
- Material specifications;
- Quantities and usage records;
- Sustainability, compliance, certification, and performance information;
- Installation and maintenance records.

3.4 Technical and Usage Data

We automatically collect certain technical information, including:

- IP addresses;
- Device identifiers;
- Browser and operating system information;
- Access dates and times;
- Login activity;
- Usage statistics;
- Security logs;
- Cookie and tracking technology data.

4. PURPOSES AND LEGAL BASES FOR PROCESSING

We process personal data only where a valid legal basis exists under Article 6 GDPR.

Purpose	Legal Basis
Creating and managing user accounts	Article 6(1)(b) GDPR (performance of a contract)
Providing Platform services	Article 6(1)(b) GDPR
Managing projects and project records	Article 6(1)(b) GDPR and/or Article 6(1)(f) GDPR (legitimate interests)

Tracking materials and products used in projects	Article 6(1)(b) GDPR and/or Article 6(1)(f) GDPR
Customer support and communications	Article 6(1)(b) GDPR
Improving Platform functionality and security	Article 6(1)(f) GDPR
Compliance with legal obligations	Article 6(1)(c) GDPR
Fraud prevention and cybersecurity	Article 6(1)(f) GDPR
Marketing communications (where applicable)	Article 6(1)(a) GDPR (consent) and/or Article 6(1)(f) GDPR where permitted by law

Where processing is based on legitimate interests, we have assessed that such interests are not overridden by the rights and freedoms of affected individuals.

5. DATA PROVIDED BY ORGANISATIONS

Where a user accesses the Platform on behalf of an employer, client, contractor, or other organisation, that organisation may act as a separate data controller with respect to the personal data it uploads or manages through the Platform. In such circumstances, the Company may act as an independent controller or as a processor pursuant to a separate Data Processing Agreement ("DPA"), depending on the nature of the services provided.

6. DISCLOSURE OF PERSONAL DATA

We may disclose personal data to:

- Affiliated companies; eg from clients to suppliers or carriers
- Cloud hosting providers;
- Software and infrastructure service providers;
- Authentication and identity verification providers;
- Professional advisers, including legal, accounting, and audit advisers;
- Governmental authorities, regulators, courts, or law enforcement agencies where required by law;
- Successors in connection with a merger, acquisition, restructuring, or sale of assets.

Recipients shall only receive personal data to the extent necessary for the purposes described in this Privacy Notice and are contractually required to implement appropriate safeguards.

We do not sell personal data.

7. INTERNATIONAL TRANSFERS

Personal data may be transferred to and processed in countries outside the European Economic Area ("EEA").

Where such transfers occur, we shall ensure that appropriate safeguards are implemented, including:

- European Commission Adequacy Decisions;
- Standard Contractual Clauses approved by the European Commission;
- Binding Corporate Rules; or
- Other legally recognised transfer mechanisms.

Copies of applicable safeguards may be requested using the contact details provided above.

8. DATA RETENTION

Personal data shall be retained only for as long as necessary for the purposes for which it was collected, including:

- Duration of the contractual relationship;
- Applicable limitation periods;
- Statutory retention obligations under Dutch, German, tax, accounting, commercial, and regulatory laws;
- Legitimate business requirements.

Unless a longer retention period is required by law, personal data will be securely deleted, anonymised, or irreversibly aggregated when no longer necessary.

Germany-Specific Retention Requirements

Where German law applies, certain records may be retained for periods of up to six (6) or ten (10) years pursuant to:

- Section 257 German Commercial Code (*Handelsgesetzbuch – HGB*);
- Section 147 German Fiscal Code (*Abgabenordnung – AO*).

Netherlands-Specific Retention Requirements

Where Dutch law applies, records may be retained for periods required under:

- Dutch Civil Code (*Burgerlijk Wetboek*);
- Dutch Tax Administration retention requirements;

- Applicable contractual and statutory limitation periods.

9. SECURITY MEASURES

We implement appropriate technical and organisational measures as required under Article 32 GDPR, including:

- Encryption of data in transit;
- Access controls and authentication mechanisms;
- Role-based permissions;
- Audit logging;
- Backup and disaster recovery procedures;
- Vulnerability management and security monitoring;
- Employee confidentiality obligations.

Despite these measures, no system can guarantee absolute security.

10. COOKIES AND SIMILAR TECHNOLOGIES

The Platform may use cookies and similar technologies for:

- Authentication;
- Session management;
- Security;
- Analytics;
- Performance monitoring;
- User preferences.

Where required under Dutch telecommunications laws, German telecommunications and telemedia laws, the GDPR, or the ePrivacy framework, consent will be obtained before placing non-essential cookies.

A separate Cookie Policy may provide additional information.

11. DATA SUBJECT RIGHTS

Subject to applicable law, individuals may exercise their legal rights:

Requests may be submitted to the contact details listed above.

We may require verification of identity before responding to a request.

12. COMPLAINTS

Individuals have the right to lodge a complaint with the competent supervisory authority.

Netherlands

The competent supervisory authority is the: Autoriteit Persoonsgegevens

Germany

The competent supervisory authority will generally be the data protection authority of the relevant German federal state (*Land*) in which the affected individual resides, works, or where the alleged infringement occurred.

13. CHILDREN'S DATA

The Platform is intended solely for business and professional use and is not directed at individuals under the age of sixteen (16). We do not knowingly collect personal data from children.

14. CHANGES TO THIS PRIVACY NOTICE

We reserve the right to amend this Privacy Notice at any time. Updated versions will be published on the Platform together with the revised effective date.

Where required by applicable law, users will be notified of material changes.

15. CONTACT INFORMATION

For questions regarding this Privacy Notice or our processing of personal data, please contact:

Qonnected Logistics BV

Stationsplein 45, 3013 AK Rotterdam, The Netherlands.

info@qonnected-logistics.com